Brazosport College
The College of Choice®

Hurel Johnson
RISK MGMT IN INDUSTRY (ONLINE)

Survey Evaluation Results 2021 Fall II (8-Week - 212E) - RISK MGMT IN

Dear Instructor,

Below you will find the 2021 Fall II (8-Week - 212E) evaluation results for your online class, "RISK MGMT IN INDUSTRY (ONLINE)".

The overall indicator is listed first.

The second part of the analysis lists the average values of all individual questions.

Comments are listed at the report's end.

If you have any further questions do not hesitate to contact our department.
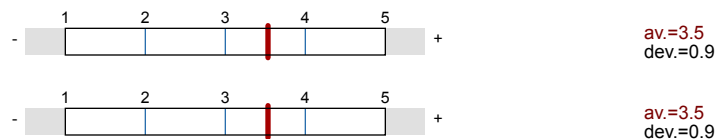
Best regards,

Leslie Cummings
Research Analyst, Institutional Research
Brazosport College
500 College Drive
Lake Jackson, TX 77566
(979) 230-3256
leslie.cummings@brazosport.edu

Hurel Johnson
2021 Fall II (8-Week - 212E) RISK MGMT IN INDUSTRY (ONLINE)
RISK MGMT IN INDUSTRY (ONLINE) (TMGT4304 40212E)
No. of responses = 5

Brazosport College
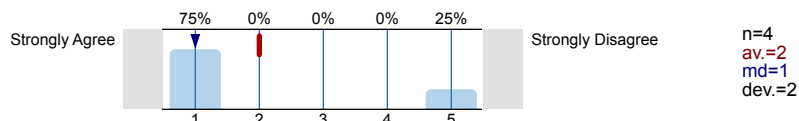*The College of Choice®*

Overall indicators

Global Index

| 1 | 2 | 3 | 4 | 5 |

av.=3.5
dev.=0.9

5. Course Design
Course activities (assignments, discussions, quizzes)....

| 1 | 2 | 3 | 4 | 5 |

av.=3.5
dev.=0.9

Survey Results

1. Student Information

1.1) I have either viewed the video or attended the "live" session of the **Online Course Tools Tour**.

Strongly Agree — 75% / 0% / 0% / 0% / 25% — Strongly Disagree

1 2 3 4 5

n=4
av.=2
md=1
dev.=2

1.2) The main reason I am taking an online course is

		n=5
I work full time and scheduling all the classes I need is difficult.	40%	
I have transportation issues which makes it difficult to get to campus.	0%	
I have difficulty getting away from the house (must care for children/parent, disability/mobility issues, etc.).	20%	
To avoid the extra cost and time of travel.	0%	
It is the only way the course was offered.	0%	
Online courses just suit my preferred learning style.	40%	
As a result of COVID-19.	0%	

1.4) I am taking _____ this semester. Check all that apply.

		n=5
5 or more courses	0%	
3-4 courses	0%	
1-2 courses	100%	
This is my first online course.	0%	

1.5) How many hours per week do you spend online for this course?

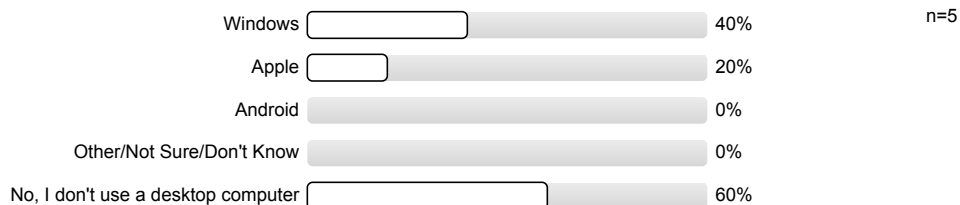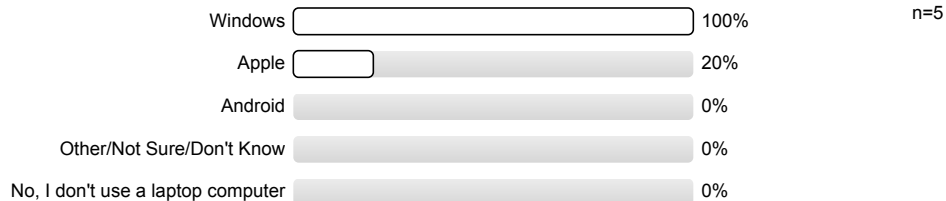|		n=5
Less than 3 hours	0%	
3-5 hours	20%	
6-10 hours	40%	
More than 10 hours	40%	

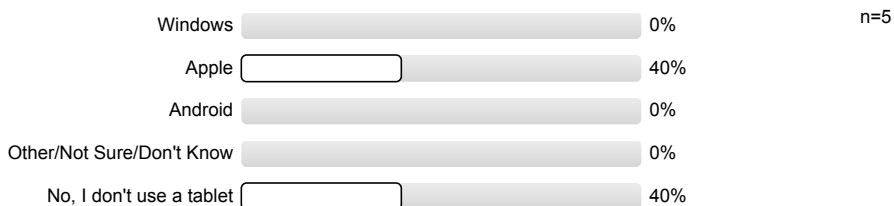## 2. I use the following computer system or device to access my online course(s). (check all that apply)
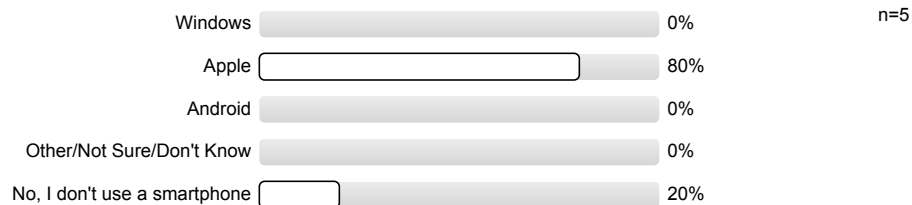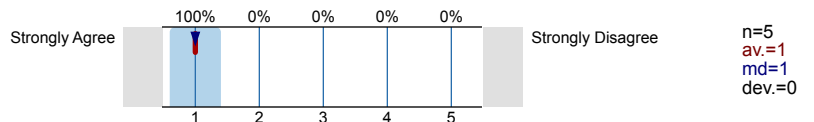
2.1) Desktop

Windows		40%
Apple		20%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a desktop computer		60%

n=5

2.2) Laptop

Windows		100%
Apple		20%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a laptop computer		0%

n=5

2.3) Tablet (ipad, etc.)

Windows		0%
Apple		40%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a tablet		40%

n=5

2.4) Smart Phone (iphone, Galaxy, etc.)

Windows		0%
Apple		80%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a smartphone		20%

n=5

3. Your Course

3.1) I read all the instructions thoroughly.

Strongly Agree — 100% 0% 0% 0% 0% — Strongly Disagree

n=5
av.=1
md=1
dev.=0

3.2) I asked questions to clarify the information.

Strongly Agree — 80% 20% 0% 0% 0% — Strongly Disagree

n=5
av.=1.2
md=1
dev.=0.4
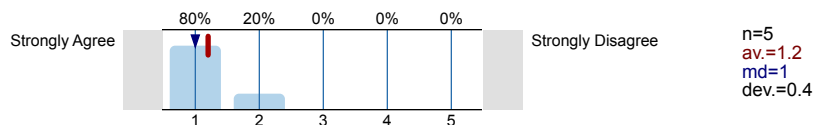
3.3) I am satisfied with my online learning experience.

Strongly Agree — 20% 0% 0% 20% 60% — Strongly Disagree

n=5
av.=4
md=5
dev.=1.7

4. Services and Technical Support
Rate your level of satisfaction with the BC services for this course.

4.1) On campus registration/admissions

Very Satisfied — 75% | 25% | 0% | 0% | 0% — Very Dissatisfied

n=4
av.=1.3
md=1
dev.=0.5
ab.=1

4.2) Online registration/admissions

Very Satisfied — 60% | 20% | 20% | 0% | 0% — Very Dissatisfied

n=5
av.=1.6
md=1
dev.=0.9

4.3) Financial aid

Very Satisfied — 66.7% | 33.3% | 0% | 0% | 0% — Very Dissatisfied

n=3
av.=1.3
md=1
dev.=0.6
ab.=2

4.4) Online counseling

Very Satisfied — 25% | 25% | 25% | 0% | 25% — Very Dissatisfied

n=4
av.=2.8
md=2.5
dev.=1.7
ab.=1

4.5) On campus counseling

Very Satisfied — 50% | 0% | 50% | 0% | 0% — Very Dissatisfied

n=2
av.=2
md=2
dev.=1.4
ab.=3

4.6) Library

Very Satisfied — 50% | 0% | 50% | 0% | 0% — Very Dissatisfied

n=2
av.=2
md=2
dev.=1.4
ab.=3

4.7) Online Library

Very Satisfied — 50% | 0% | 50% | 0% | 0% — Very Dissatisfied

n=2
av.=2
md=2
dev.=1.4
ab.=3

4.8) Online tutoring

Very Satisfied — 33.3% | 0% | 33.3% | 0% | 33.3% — Very Dissatisfied

n=3
av.=3
md=3
dev.=2
ab.=2

4.9) On campus tutoring

Very Satisfied — 50% | 0% | 50% | 0% | 0% — Very Dissatisfied

n=2
av.=2
md=2
dev.=1.4
ab.=3

4.10) Computer labs

Very Satisfied — 50% | 0% | 50% | 0% | 0% — Very Dissatisfied

n=2
av.=2
md=2
dev.=1.4
ab.=3

4.11) Proctored testing

Very Satisfied — 50% | 0% | 50% | 0% | 0% — Very Dissatisfied

n=2
av.=2
md=2
dev.=1.4
ab.=3

4.12) IT Help Desk

Very Satisfied — 100% 0% 0% 0% 0% — Very Dissatisfied

1 2 3 4 5

n=3
av.=1
md=1
dev.=0
ab.=2

4.13) Online Help Desk

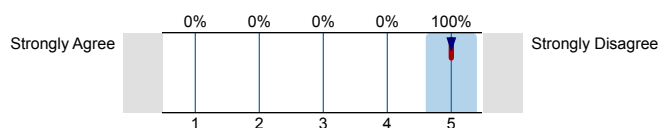Very Satisfied — 100% 0% 0% 0% 0% — Very Dissatisfied

1 2 3 4 5
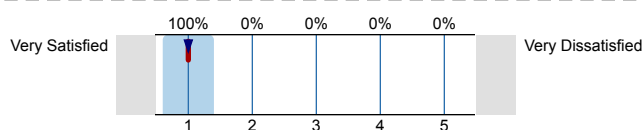
n=3
av.=1
md=1
dev.=0
ab.=2

5. Course Design
Course activities (assignments, discussions, quizzes)....
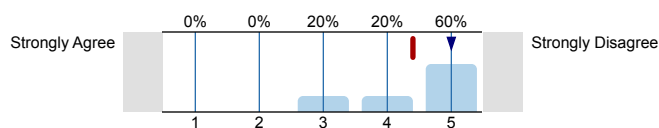
5.1) Instructions were clear and understandable.

Strongly Agree — 0% 0% 0% 0% 100% — Strongly Disagree

1 2 3 4 5

n=5
av.=5
md=5
dev.=0

5.2) Helped me to understand the subject.

Strongly Agree — 0% 0% 20% 0% 80% — Strongly Disagree

1 2 3 4 5
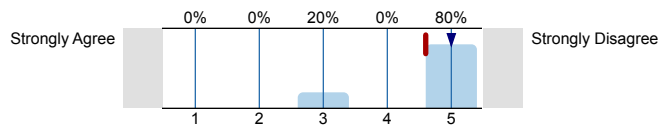
n=5
av.=4.6
md=5
dev.=0.9

5.3) Applied to what we were learning in the course.

Strongly Agree — 0% 0% 20% 20% 60% — Strongly Disagree

1 2 3 4 5

n=5
av.=4.4
md=5
dev.=0.9

5.4) Motivated me to learn new information on my own.

Strongly Agree — 0% 0% 0% 60% 40% — Strongly Disagree

1 2 3 4 5
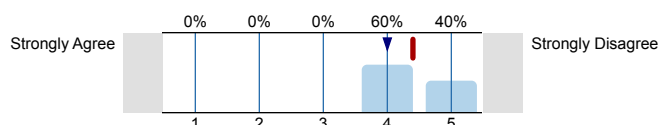
n=5
av.=4.4
md=4
dev.=0.5

5.5) Allowed me to interact well with others in the class.

Strongly Agree — 20% 40% 0% 40% 0% — Strongly Disagree

1 2 3 4 5
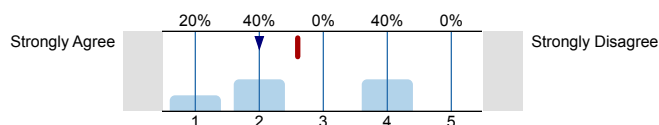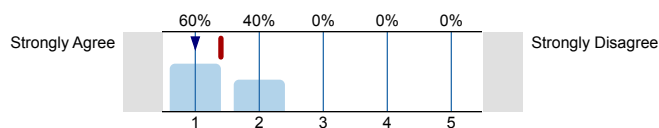
n=5
av.=2.6
md=2
dev.=1.3

5.6) I can apply the knowledge and skills learned in this course to my work or other non-class related activities.
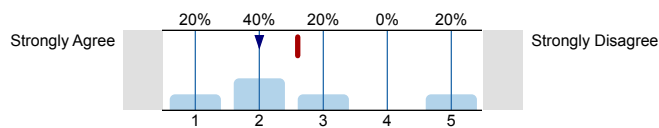
Strongly Agree — 0% 20% 20% 60% 0% — Strongly Disagree

1 2 3 4 5
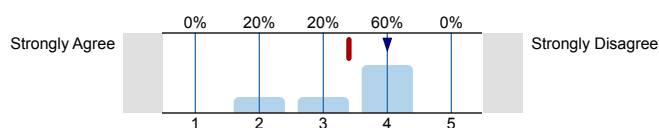
n=5
av.=3.4
md=4
dev.=0.9

5.7) I felt comfortable interacting with others in the course.

Strongly Agree — 60% 40% 0% 0% 0% — Strongly Disagree

1 2 3 4 5

n=5
av.=1.4
md=1
dev.=0.5

5.8) Course grading procedures, such as requirements for an A, B, or C, were clearly defined

Strongly Agree — 20% 40% 20% 0% 20% — Strongly Disagree

1 2 3 4 5

n=5
av.=2.6
md=2
dev.=1.5

5.9) How activities are weighted, such as Quizzes are 40% of the total grade, were clearly outlined in the course.

Strongly Agree — 40% 20% 40% 0% 0% — Strongly Disagree

1 2 3 4 5
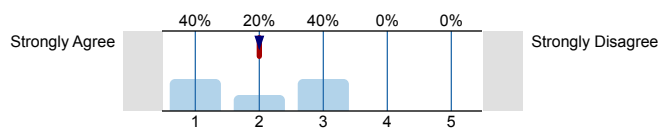
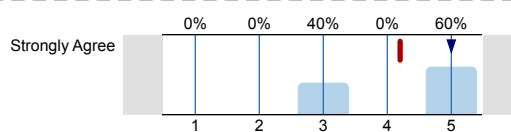n=5
av.=2
md=2
dev.=1

5.10) The required textbook for this class was useful to me in completing assignments and mastering the content of the course.
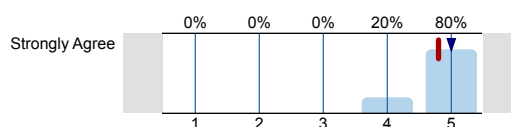
Strongly Agree | 40% | 0% | 20% | 0% | 40% | Strongly Disagree
1 2 3 4 5
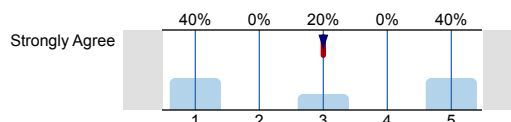
n=5
av.=3
md=3
dev.=2

5.11) This course met my expectations in regard to the content presented.

Strongly Agree | 0% | 0% | 40% | 0% | 60% | Strongly Disagree
1 2 3 4 5

n=5
av.=4.2
md=5
dev.=1.1

5.12) This course met my expectations in regard to the quality of instruction.

Strongly Agree | 0% | 0% | 0% | 20% | 80% | Strongly Disagree
1 2 3 4 5

n=5
av.=4.8
md=5
dev.=0.4

6. The Course Syllabus....

6.1) The syllabus was easy to find.

Strongly Agree | 60% | 40% | 0% | 0% | 0% | Strongly Disagree
1 2 3 4 5
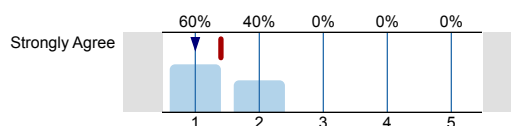
n=5
av.=1.4
md=1
dev.=0.5

6.2) The syllabus clearly described course activities, assignment and test due dates

Strongly Agree | 20% | 20% | 0% | 40% | 20% | Strongly Disagree
1 2 3 4 5
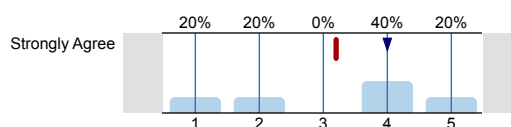
n=5
av.=3.2
md=4
dev.=1.6

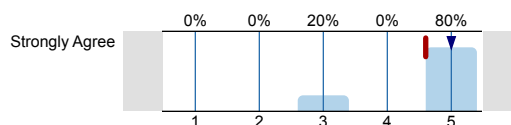6.3) The syllabus provided me with a clear understanding of what was expected of me.

Strongly Agree | 0% | 20% | 40% | 0% | 40% | Strongly Disagree
1 2 3 4 5
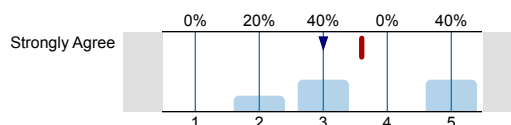
n=5
av.=3.6
md=3
dev.=1.3

7. My instructor....

7.1) Was very knowledgeable about the subject matter.

Strongly Agree | 0% | 0% | 20% | 60% | 20% | Strongly Disagree
1 2 3 4 5
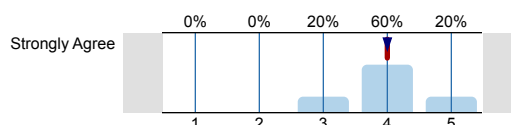
n=5
av.=4
md=4
dev.=0.7

7.2) Was well prepared to teach this course.

Strongly Agree | 0% | 0% | 20% | 0% | 80% | Strongly Disagree
1 2 3 4 5

n=5
av.=4.6
md=5
dev.=0.9

7.3) Used a variety of technologies such as live web lectures, videos, audio and chat.

Strongly Agree | 0% | 0% | 0% | 50% | 50% | Strongly Disagree
1 2 3 4 5
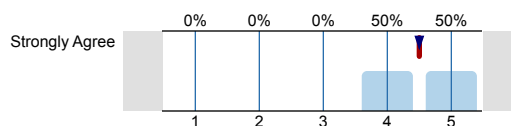
n=4
av.=4.5
md=4.5
dev.=0.6

7.4) Clearly communicated information about the class.

Strongly Agree | 0% | 0% | 0% | 20% | 80% | Strongly Disagree
1 2 3 4 5

n=5
av.=4.8
md=5
dev.=0.4

7.5) Was fair in assigning grades.

Strongly Agree | 0% | 20% | 20% | 20% | 40% | Strongly Disagree
1 2 3 4 5
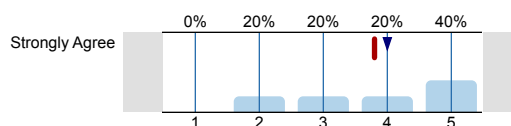
n=5
av.=3.8
md=4
dev.=1.3

7.6) Provided valuable feedback on graded assignments.

Strongly Agree | 0% 20% 0% 40% 40% | Strongly Disagree

1 2 3 4 5

n=5
av.=4
md=4
dev.=1.2
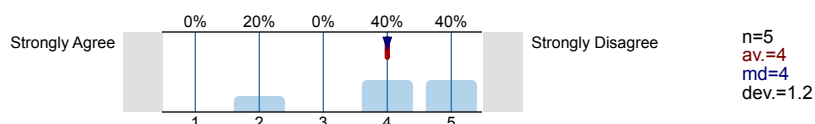
7.7) Helped me understand my strengths and weaknesses.

Strongly Agree | 0% 20% 0% 0% 80% | Strongly Disagree

1 2 3 4 5

n=5
av.=4.4
md=5
dev.=1.3
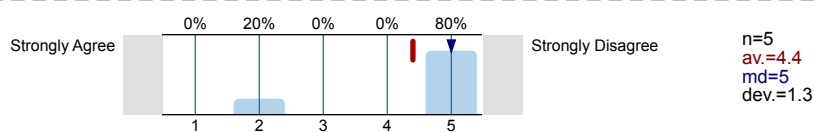
7.8) Encourages me to learn.

Strongly Agree | 0% 0% 20% 20% 60% | Strongly Disagree

1 2 3 4 5

n=5
av.=4.4
md=5
dev.=0.9
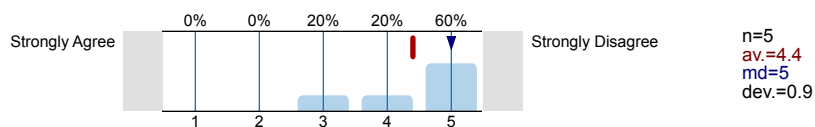
7.9) Helped to focus discussions on issues in a way that helped me learn.

Strongly Agree | 0% 0% 0% 40% 60% | Strongly Disagree

1 2 3 4 5

n=5
av.=4.6
md=5
dev.=0.5
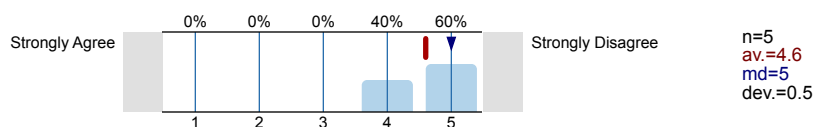
8. My instructor....

8.1) Responded to my questions in

24 hours	0%
two days	20%
a week	0%
two weeks	20%
longer than three weeks	60%

n=5
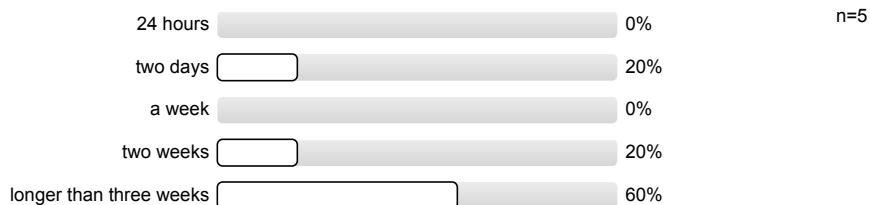
8.2) Graded and returned assignments in

24 hours	0%
two days	0%
a week	40%
two weeks	40%
longer than three weeks	40%

n=5
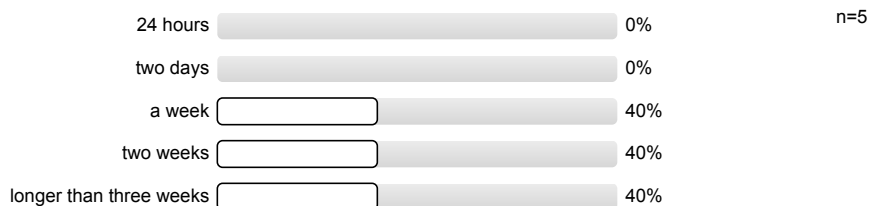
8.3) Commented in discussion threads in

24 hours	0%
two days	0%
a week	20%
two weeks	0%
longer than three weeks	60%

n=5
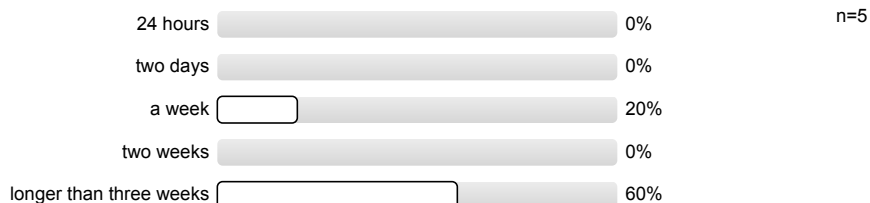
Comments Report

- -

3. Your Course

3.4) Please add any comments you would like to share.

- This course was challenging because instructions were not clear and instructor does not follow his own syllabus. The student has to read the entire chapters to grasp some understanding of the material. The PowerPoint presentations are not audio which it would help to explain the material to the students. Also, if I had a question I had to wait a couple of days for instructor to get back to me. Overall, I feel the course could be improve by adding audio to the presentations and teacher be prompt on answering questions.

- Yes, we all asked questions, there was just no response, or an extremely limited response.

4. Services and Technical Support
Rate your level of satisfaction with the BC services for this course.

4.14) Please comment on BC support for online classes.

- I was informed that tutoring and counseling was performed by the instructor, that is why I graded this very dissatisfied. There was no tutoring and counseling from the professor during this course.

5. Course Design
Course activities (assignments, discussions, quizzes)....

5.13) Please add a comment about the course design.

- In order for instructions to be clear, the subject being understood, and being motivated to learn, a student must have a teacher. In order for grades to be clearly defined, the expectations of each assignment have to be given to the students. We were told that Decision Analysis for Management Judgment was a new text this semester. It may have been a good book if we had a teacher, but without direction, this literature can not be understood. No, this course did not meet any of my expectations, honestly I should have dropped it.

- Organization could be better. In the future of this course, please post everything for the week of assignments in the correct place so the students are not confused and do not have to dig to try to find what they are supposed to be doing. Even when the assignments were found, we were not sure if it was the correct assignment.

  I felt the course material to be outdated, as 1 or 2 videos were actually Dr. Cooper-Sweat's instead of the current professor and some of the information was conflicting with instruction from the current professor.

8. My instructor....

8.4) Please add any comments you would like to anonymously share with your instructor.

- I know that he has potential to be an awesome professor, but he may have a lot going on his personal life, or something inferring with that. This was so difficult to myself and my fellow classmates, I spoke to many of them. This course uses a mathematical concepts that could be useful in the workplace, but I did not understand the information. We had some PowerPoint slides, and a book. This class needs lecture videos, or you tube videos to help us understand. You posted a couple of videos to help when those assignments had already been turned in. Also, no one ever knew if they were passing the course, we just sat an waited for the grades that took over two weeks, if not to post. It's an eight week course. You graded harshly on assignments, but it was never truly taught. I have never made 75 on discussions, when I did as you requested. Reply substantially with no true definition, like 160 words. Then you said reply to, two other classmates. I did that. No comments in regard to why I got that grade. I reached out many times through text and email, with no response. In this particular Bachelors program students are working, and seem to be older with children. Not making excuses, its just we need support and follow-ups from the professor when we have questions. I never experienced this issue with previous instructors. Like I stated, much potential but no effort given in this class.

- I wish a clearer understanding of our first assignment (for the decision problem project that our whole course applied to) would have been provided during our first week to make this course successful, not only in receiving an A, but in regard to success in students applying this knowledge in the future. I took this course to learn, and I honestly want, and still want, to learn as much as possible in my classes. I am not trying to just get a degree. I am looking to learn as much as I can and being about to apply what I have learned in this class has been difficult.

  The lack of communication was an issue for me and my teammates, as we were not replied to in a timely manner, and some were not replied to at all after several attempts. The course material, in regard to organization, was confusing, especially since communication was lacking between students and the instructor. We had to search for a few assignments as they were not posted in the correct weeks.

  All in all, I have made good grades in this class through a lot of struggles and studying on my own. I know some of my teammates were not as successful. A lot of time we were left lost and in a state of confusion. To alleviate these problems, replying back in a timely manner...

within 2-3 business days would be more than enough, however a non-response is unacceptable.

- The syllabus is very important for virtual students. The syllabus help students understand what and when each assignment is due. Every time I take online courses I print out the syllabus and I write down when each assignment is due in my calendar. It creates confusion when the instructor does not follow his own syllabus.

- You didn`t respond to my emails, only texts sometimes. It is almost the end of the semester and I still haven`t received assignment grades from 5 assignments not including the final exam. You did not respond to any of the discussion questions and you did not provide feedback, you just let the students do that. Unfortunately, this survey does not have that option so I couldn`t pick it or I would have.

9. Final Comment

9.1) The comment box provides an opportunity to anonymously communicate any specific impressions (either overall impressions or impressions about particular and specific things) to the instructor. Please feel free to write a lot in the comment box since your feedback is probably the single most important influence on course improvement.

- I have attended Brazosport College for a long time. I am a member of Phi Theta Kappa, I was awarded the Distinguished Student Award, and I graduated with honors. Of all of the courses that I have taken at Brazosport, this course was the worst of any of them. I spent over 40 hours a week in just this course trying to understand this material. The text was extremely difficult to navigate and understand, and you provided almost no help in furthering the understanding for your students. We took this course to learn, to become better in our desired field, however you let us fail at that. You didn`t teach, you gave us a text book and an assignment and threw us to the wolves. You provided no guidance, limited mentoring, if any, and your grades that you awarded us were unfair and unrealistic. I don`t believe that you understand that your students truly desired your presence as a teacher in this class, and just how your negligence has impacted each one of us. We started this course with over 40 students and we are currently down to 27. That in itself should hold a clear sign of what you have done. I am completely disappointed in you and your teaching, or lack there of. You sir, let all of us down. You will still get your paycheck, and your head will still lay comfortably on your pillow every night, but the way you have performed will forever stay in the memory of the people who came to you to learn.
I looked to outside resources to be able to even fathom the material in this course due to your absence and your lack of clear direction. We are not doctors in business like you are, we are students that are trying to gain a Bachelors. That is a student well below your status and ranking regarding institutional achievements, therefore your expert knowledge would have been very useful if you would have allowed us to pull from it. But you didn`t did you, instead we had to do our best and you gave grades that never should have been received by your students. I have had my classmates come to me and express their concerns, the same concerns as what I have. There have been emails, even in the course that express concerns regarding your teaching and response time.
If there is anything I can do to help it, I will not take another course with you. I have, and will continue, to express my concerns to the college staff personnel about the way that you have performed this semester. If you really want us to fail, keep teaching. If you want us to succeed, stop teaching.

  One more note, I have never graded a professor at Brazosport College like this. Since 2003, the professors have always received good to great reviews from me, but they were earned through their compassion to teach their students. The teachers are why students love Brazosport, but you earned this response. I hope the best for you in your endeavors, but I hope that you continuing teaching at this college isn`t one of them.

- Please help other students in this class to succeed, communicate, and provide grades in timely manner. We need that, and thank you for offering this course and trying.

- The course was interesting at first and I was intrigue to learn about decision analysis. I learned many interesting strategies on how to deal with complex decisions but I have to admit it was difficult. I believe if the PowerPoint presentations had audio it would help students grasp the material presented. Also, the instructions were not very clear and the instructor was not following the syllabus thus creating confusion among students. Most of the discussions were not related to the material we were learning in class. I don't know if it was design that way to help the student think outside the box.

  Besides all the points I mentioned I enjoy working with my teammates. By working with them, I now realized how we are all at different levels of learning but we are all striving to better ourselves even thou we face many obstacles as virtual students.

  As a learning community, I hope the instructor implements audio to his presentations, follows his syllabus and improves his timing on communicating with the student body therefore helping other students learn all the interesting topics his course offers.

- This class overall has been the most difficult TMGT class that I have taken so far, and I feel it is due to the poor organization, communication, and teaching.

  The organization of the class was not great and could have been better. Multiple times assignments or news information was posted on D2L a day/days after the week had already started so information was not given to students at the start of the week which I feel should have been. Overview information for one of the weeks was incorrect and I feel was not looked over before being posted for the students. After reaching out to the instructor for clarification on the requirements and information for that week I never received a response but days later saw that the overview information folder for that week had been updated. I would have liked to receive an email back from the instructor about my concern being addressed and clarified.

  The information that was given for multiple assignments was very vague and made completing them difficult. I would have liked for the instructor to provide an example or template for students to look at for the projects that were assigned as well as a detailed rubric of the requirements.

  I also would have liked to see lecture videos from the instructor every week teaching us about the subject for that week. PowerPoints were posted for the chapters that were assigned, but I do not feel that was enough for us students to actually fully understand the topic.

This course being a bachelor level course, I definitely expected much more from the class organization and the instructors teaching. I do not feel that I learned what I should have.